

## **Depositing Funds into Your STAR Ohio Account**

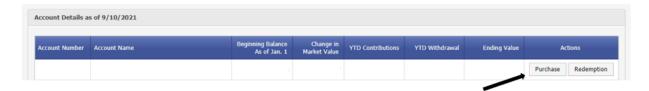
STAR participants can initiate an ACH purchase into their STAR Ohio account from an outside financial institution through the STAR Ohio website.

## Please note:

- Full online access is required to initiate a purchase online.
  - You must be an authorized signer to be granted full online access.
- Purchases initiated by STAR Ohio (by logging in to your STAR Ohio online account or by contacting Client Services) can only be transacted via ACH
  - Deposits via Wire into STAR Ohio must be initiated at your bank.
- You must have the desired bank already on file with STAR Ohio to process purchases or redemptions online.
- ACH purchases initiated online will begin earning interest the <u>next</u> <u>business day</u>.
- ACH purchases initiated online are placed on a 4-day hold for settlement. Funds will not be available to redeem until after this hold is released
- ➤ Some Banks require a Pre-Authorization Company ID on file to allow STAR Ohio to pull funds from your account. Please contact STAR Ohio Client Services at 800-648-7827 (STAR) to obtain this information if this is required at your bank to allow these transactions.

Visit **www.starohio.com** and select **STAR Ohio Login**. Log into your STAR Ohio account.

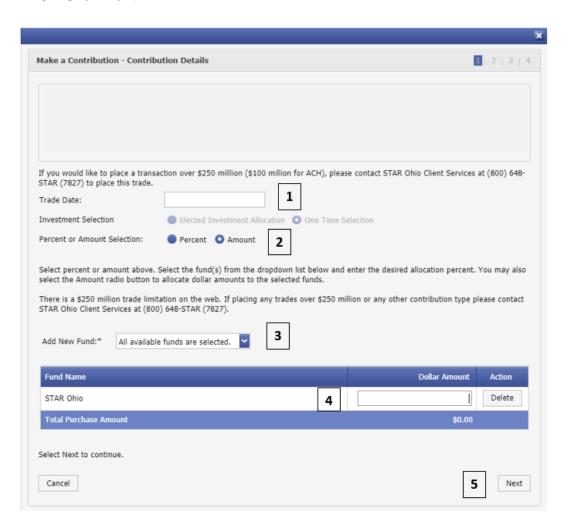
Once logged into your account, click **Purchase** to deposit funds.





## **Complete the Purchase Transaction Details**

- 1. Enter the Trade Date
  - Defaults to the current trade date (current day or next business day)
  - You may enter a valid trade date in the future to schedule the transaction ahead of time
- 2. Change Selection to "Amount".
- 3. Change Selection to "STAR Ohio"
  - Field will update to "All available funds are selected"
- 4. Enter the Dollar Amount of the transaction.
- 5. Click Next.





## Select Payer

Click on the drop down arrow to choose from the populated list of available banks on file.



- Click Next
- Confirm the purchase transaction details and click Finish.
- Additional Notes
  - Funds can only be pulled from your bank using ACH instructions that have previously been added to your account.
  - If entering a purchase online via wire, you must initiate the wire transaction at your bank (funds cannot be pulled via wire)
  - If you need to add a payer or make any changes to your current payers, please complete the "ACH and Wire Instructions – Add or Delete Form" located on the STAR Ohio homepage or under Account Maintenance on the top of the web page.
  - Banking Instructions that have been added or changed within the last 14 business days will not be available for online use. Please call STAR Ohio PFA to process a transaction from a newly updated bank.
  - Some banks require a Pre-Authorization Company ID to allow STAR
     Ohio to pull funds via ACH from the bank account on file. Please
     contact STAR Ohio Client Services at 800-648-7827 (STAR) to obtain
     this information if this is required at your bank.

If you need additional assistance or have any questions, please contact STAR Ohio Client Services at 800-648-7827 (STAR) or info@starohio.com.